

# TIME FIBRE HOME BROADBAND REGISTRATION FORM

FIBRE OPTIC COMMUNICATIONS  
1800-18-1818 | WWW.TIME.COM.MY



Service Order No:

## IMPORTANT NOTES

1. Please read all the Terms & Conditions accompanying the subscription of the Service(s) before completing this registration form.
2. Please write in CAPITAL LETTERS and tick (✓) where applicable.

## A. APPLICANT INFORMATION

Title  Mr.  Mrs.  Ms.  Dr.  Others (Please specify) \_\_\_\_\_

Full Name (as per MyKad/Passport) \_\_\_\_\_

Date of Birth   -   -      Gender  Male  Female

MyKad/  
Passport No.             Nationality \_\_\_\_\_

Email \_\_\_\_\_

Contact No.    -       (Primary)   -       (Secondary)

## B. SERVICE INSTALLATION DETAILS

The representative indicated must be available during the service installation.

Same as the applicant's info in Section A

Title  Mr.  Mrs.  Ms.  Dr.  Others (Please specify) \_\_\_\_\_

Name \_\_\_\_\_

Email \_\_\_\_\_

Contact No.    -       (Primary)   -       (Secondary)

Your installation address

Address \_\_\_\_\_  
\_\_\_\_\_

City/State \_\_\_\_\_ Postcode

Preferred Installation Date and Time Slot (1)   -   -       Morning /  Afternoon

(2)   -   -       Morning /  Afternoon

(3)   -   -       Morning /  Afternoon

## C. PLAN DETAILS

### TIME Fibre Home Broadband

- 100Mbps RM149/month
- 300Mbps RM189/month
- 500Mbps RM299/month

### TIME Voice Home

- Basic - Pay as you use (default)
- 10 Plan - Additional RM10/month for 2000 mins\* per year

\*9 sen/min for calls to all fixed and mobile numbers nationwide, and 8 sen/min for IDD calls to 60 countries.  
Entitlement of 2,000 minutes is renewable yearly and must be utilised within 12 months of activation.  
All packages are equipped with 1 unit of ONU, 1 unit of WiFi router and 1 unit of DECT phone.

### Contract Period

- 24 months

### Non-Recurring Fee

- Stamp Duty : RM 10.00
- Deposit : RM 500.00  Non-Malaysians are required to pay RM500 deposit (refundable)

Non-standard installation charges may apply for additional scope of work.

### D. BILLING MODE

eBill (default)  Same as the email in Section A      Email

OR

Paper Bill (monthly fee of RM5)  Same as the address in Section B

Billing Address

City/State

Postcode

### E. AUTO DEBIT APPLICATION

Please note that we are unable to perform Card-Not-Present (CNP) transactions on HSBC Debit Cards. For more details, please contact your bank. Please attach an authorisation letter from primary cardholder if different from subscriber name.

Card Type  MasterCard  Visa  Amex

Card Issuer

Card No.

Name on Card

Expiry Date

### F. PREFERRED NETWORK USERNAME (PPPoE)

1st Option

2nd Option

3rd Option

### G. DOCUMENTS & DECLARATION

#### Documents Required

1. Photocopy of MyKad (both sides) or Passport (non-Malaysian)
2. Photocopy of credit/debit card (front side) if Auto Debit payment is selected

#### Declaration

I hereby declare that all of the information and documents provided are true and valid. I have read and understood the contents of this form, and agree to be bound by the Terms & Conditions as stated on [www.time.com.my/terms-and-conditions](http://www.time.com.my/terms-and-conditions), which accompany the subscription of product(s) and/or service(s).

I hereby consent to the collection, use and disclosure of my personal information in accordance with TIME's Privacy Policy at [www.time.com.my/privacy-policy](http://www.time.com.my/privacy-policy).

Signature : \_\_\_\_\_

Full Name  
(as per MyKad/Passport) : \_\_\_\_\_

MyKad/Passport No. : \_\_\_\_\_

Date :

**Remarks**

### H. FOR OFFICE USE ONLY

#### Type of Account

New Account  Existing Account (Please indicate existing Account No.) \_\_\_\_\_

Dealer Code

Account Manager: \_\_\_\_\_

Authorised Signature: \_\_\_\_\_

**Remarks**